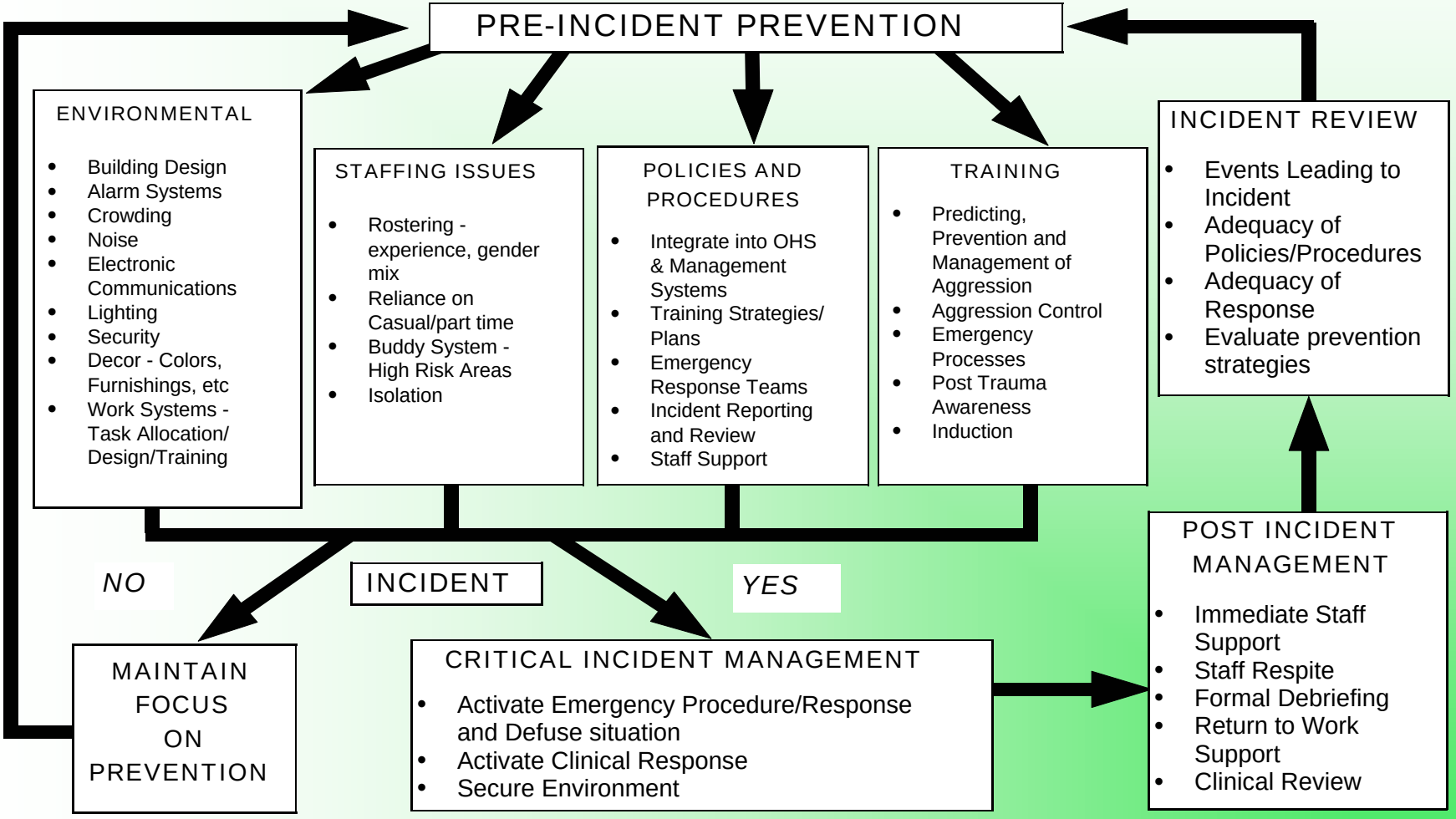OCCUPATIONAL VIOLENCE - "A Holistic Preventive Approach